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Quality policy

# **Quality policy**

Ventiq is committed to pursue a quality and environmental policy to ensure:

- customer expectations and requirements are met
- compliance with regulations and legislative requirements for the provision of the products
- · the products have minimal detrimental effect on the environment
- responsibility is taken for optimizing all processes
- Ventiq employees are aware that the quality management system is vital to the organizations success

# **Principles of Ventiq policy:**

#### **Customer focus**

Ventiq want to understand and satisfy essential customer requirements. Ventiq is committed to achieve customer satisfaction through supply of products and services that transcends minimum expectations and requirements.

#### Leadership

The principle is creating an environment, that motivates and inspires the employees to engage with the company vision.

A tool for this is coaching and building a team that is efficient in reaching the stated goals.

## Organizational involvement

Leaders leads the members of staff to use and develop their skills and abilities, this to enable good communication and collaboration on all company levels.

Meetings are held regularly where discussions on current topics are held.

# Process approach

Ventiq use process management methods to simplify and make operations more efficient. Process maps are created for all major processes in the company.

## Improvement continuous

Ventiq commits itself to streamline and improve the established quality system continuously. In order to improve the quality management system, changes to the organization and management system are implemented. Improvement is seen as a continuous and systematic process.

#### Mutually beneficial partnerships

Ventiq strive for partnerships with qualified suppliers and selected customers based on long term cooperation, mutual trust and good communication.

# **Environmentally sustainable**

As part of the Safer Bluer strategy, Ventiq takes leadership in minimizing the industry's ecological footprint.



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Date